

**Blue Prism Technical Master**

**Course Number:** RPA-112
**Duration:** 1 day

**Overview**

This Blue Prism Technical Master training course teaches attendees how to set up and maintain Blue Prism infrastructure.

**Prerequisites**

All RPA training students must have an IT background.

**Materials**

All RPA training students receive comprehensive courseware. Documentation such as the PDD, FRQ, SDD, ODI, and Operational Handbook is also provided.

**Software Needed on Each Student PC**

* The class will be conducted in a remote lab environment that Accelebrate will provide.
* The main things the students will need are a Google Chrome web browser and a stable Internet connection.
* An email with detailed instructions to check your connection will be sent in advance.

**Objectives**

* Install and license Blue Prism
* Use Blue Prism System Manager
* Use the Login Agent
* Monitor infrastructure
* Use the Remote Access Tool
* Work with incident management and investigation

**Outline**

* Introduction
* Blue Prism Installation and Licensing
	+ Blue Prism Components
	+ Planning Phase
	+ Blue Prism Installation - Practical Exercise
		- Application Server Installation
		- Runtime Resource/Interactive Client Installation
		- Scripted Installation
	+ Scaling Up Best Practice
	+ Disaster Recovery
	+ Load Balancing
	+ Licensing
* Blue Prism System Manager
	+ Workflow
	+ Security
	+ Audit
	+ System Settings
* Login Agent
	+ Installation
	+ Login Agent Configuration
	+ Login Agent Communication
	+ Practical exercise
	+ Troubleshooting
* Infrastructure Monitoring
	+ Considerations
	+ Best Practices for monitoring Blue Prism infrastructure
	+ Alerts exercise
* Remote Access Tools
	+ Considerations
	+ Best Practices
	+ Practical exercise
* Incident Investigation
	+ Exception handling
	+ Types of exceptions
	+ Human intervention
	+ Logging
* Digital Exchange
	+ Intelligent Automation Skills
	+ Blue Prism Ecosystem
* Conclusion