

**Blue Prism Technical Master**

**Course Number:** RPA-112  
**Duration:** 1 day

**Overview**

This Blue Prism Technical Master training course teaches attendees how to set up and maintain Blue Prism infrastructure.

**Prerequisites**

All RPA training students must have an IT background.

**Materials**

All RPA training students receive comprehensive courseware. Documentation such as the PDD, FRQ, SDD, ODI, and Operational Handbook is also provided.

**Software Needed on Each Student PC**

* The class will be conducted in a remote lab environment that Accelebrate will provide.
* The main things the students will need are a Google Chrome web browser and a stable Internet connection.
* An email with detailed instructions to check your connection will be sent in advance.

**Objectives**

* Install and license Blue Prism
* Use Blue Prism System Manager
* Use the Login Agent
* Monitor infrastructure
* Use the Remote Access Tool
* Work with incident management and investigation

**Outline**

* Introduction
* Blue Prism Installation and Licensing
  + Blue Prism Components
  + Planning Phase
  + Blue Prism Installation - Practical Exercise
    - Application Server Installation
    - Runtime Resource/Interactive Client Installation
    - Scripted Installation
  + Scaling Up Best Practice
  + Disaster Recovery
  + Load Balancing
  + Licensing
* Blue Prism System Manager
  + Workflow
  + Security
  + Audit
  + System Settings
* Login Agent
  + Installation
  + Login Agent Configuration
  + Login Agent Communication
  + Practical exercise
  + Troubleshooting
* Infrastructure Monitoring
  + Considerations
  + Best Practices for monitoring Blue Prism infrastructure
  + Alerts exercise
* Remote Access Tools
  + Considerations
  + Best Practices
  + Practical exercise
* Incident Investigation
  + Exception handling
  + Types of exceptions
  + Human intervention
  + Logging
* Digital Exchange
  + Intelligent Automation Skills
  + Blue Prism Ecosystem
* Conclusion